

Rebate Program Guidelines and Conditions

Additional questions, please contact EGIA at (866)367-3442 ext 376.

Mail rebates to: Solano HET Rebate Program 3800 Watt Ave. Suite 105, Sacramento, CA 95821

Who Qualifies?

- Solano County Water Agency residential customers receiving city water service - **(California Water Service customers within the City of Dixon do not qualify for rebates)**. Commercial customers should call 707.451.6090.
- Renters or tenants must have written approval from the property owner.

Timelines

- Program applies to High-Efficiency Toilets (HETs) purchased from July 1, 2011 through June 30, 2012. **Qualifying HETs must be installed before submitting rebate application.**
- HET(s) must be installed within thirty (30) days of purchase.
- Rebate applications must be received by July 31, 2012 to qualify.
- Please allow up to **12 weeks** for your complete application to be processed; it is important to include your water account number.

Toilets (qualifying for rebates)

- Only HETs meeting the **WaterSense Specifications (WSS)** and using 1.28 gal/flush or less will qualify for the rebate.
- Qualifying HETs must be replacing toilets using 3.5 gallons or more per flush.
- Toilets in new homes built after 1992 do not qualify.

Rebates

- Toilet installation cost and new construction are not rebated.
- Level of rebate is up to \$125 per qualifying unit. **Rebate cannot exceed the purchase price of the new unit.**
- **Single-Family Homes:** There is a limit of three (3) rebates per utility account.
- **Multi-Family Homes:** There is no rebate limit, however, owners of Multi-Family Dwelling Units must agree to a pre-installation water survey. Call Cristina Goulart at 707.523.1010 or email her at CristinaGoulart@w-and-k.com to schedule the survey. All other program rules apply.

Application and Rebate Approval or Denial

- Rebates are subject to on-site compliance inspection verification by the Solano County Water Agency.
- You must provide a copy of the receipt of purchase for the HET. Receipt must list manufacturer, model, and purchase date.
- Incomplete and unsigned applications will not be approved.
- Customers must fulfill all program guidelines to be eligible for incentives.

Other Considerations

- The rebate program is not responsible for materials lost by mail.
- Submission or possession of a rebate application does not guarantee receipt of a rebate.
- Rebates are available for purchasing qualified toilets until funding is depleted.
- This program shall at all times be subject to change or termination without prior notice.
- Applicant name must be the same as water account customer of record.
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