

Rebate Program Guidelines and Conditions

Additional questions, please contact EGIA at (866)367-3442 ext 376.

Mail rebates to: Solano HET Rebate Program 3800 Watt Ave. Suite 105, Sacramento, CA 95821

Who Qualifies?

- Solano County Water Agency residential customers who have property with existing single family residential dwellings within the service area (**California Water Service customers within the City of Dixon do not qualify for rebates**).
- Renters or tenants must have written approval from the property owner.

Timelines

- Program applies to High-Efficiency Toilets (HETs) purchased from May 1, 2008 through June 30, 2009. Qualifying toilets must be installed before submitting rebate application.
- Rebate applications must be received by July 31, 2009 to qualify.
- Please allow up to 12 weeks for your complete application to be processed; it is important to include your water account number.

Toilets (qualifying for rebates)

- New HETs must be listed on the approved qualifying model list.
- Qualifying units must be replacing units using 3.5 gallons or more per flush.
- Toilets in new homes built after 1992 do not qualify.

Rebates

- Rebates are subject to on-site compliance inspection verification by the Solano County Water Agency.
- Toilet installation cost and new construction are not rebated.
- Level of incentive is up to \$125 per qualifying unit. Rebate cannot exceed the purchase price of the new unit.
- There is a limit to three (3) rebates per utility billing account.

Application and Rebate Approval or Denial

- You must agree to on-site inspection compliance verifications.
- You must provide a copy of receipt of purchase for the HET. Receipt must list manufacture, model, and purchase date.
- Incomplete and unsigned applications will not be approved.
- Customers must fulfill all program guidelines to be eligible for incentives.

Other Considerations

- The rebate program is not responsible for materials lost by mail.
- Submission or possession of a rebate does not guarantee receipt of a rebate.
- Rebates are processed on a first come, first serve basis.
- Funding for this rebate program is limited to available resources.
- This program shall at all times be subject to change or termination without prior notice.
- Applicant name must be the same as water account customer of record.